



Programme - Morning Plenary: Are you Compliant?

09.00 – 09.30 Registration tea and coffee

09.30 – 10.00 Welcome address – setting the scene – **Gemma Bell**, Partner, Devonshires and The role of the Birmingham Social Housing Partnership and challenges facing providers in the Midlands - **Simon Wilson**, Chief Executive, The Pioneer Group

10.00 – 10.35 IT contracts and cyber security

With a spate of recent high-profile cyber-attacks in the sector (and more widely), IT-related risks rank highly in many providers' risk registers. In this session, experts from our Information Management, Commercial and Litigation teams will be considering the key risks to your business and how these can be managed, as well as how to respond in the event of an attack, to ensure you meet your legal and regulatory requirements.

Speakers: Hetal Ruparelia, Partner, Devonshires, Joanna Bouloux, Partner, Devonshires and; Pauline Lépissier, Partner, Devonshires

10.35 – 11.15 Regulatory Compliance: TSM's and the Consumer Standards – Where Are We Now?

In this session we will discuss changing consumer regulation requirements, and provide an update on the progress of the Social Housing (Regulation) Bill and the implementation of changes to the Consumer Standards including the introduction of the Tenant Satisfaction Measures.

Speakers: Donna McCarthy, Partner, Devonshires, Rose Klemperer, Senior Solicitor, Devonshires and; Anne-Marie Bancroft, Principal Consultant and Consumer Regulation Lead, Altair

11.15 – 11.30 Coffee break

11.30 – 12.10 Compliance & the Quality Agenda

During this session we will consider how property compliance might look in the future beyond the "Big Five". In particular we will look at the interplay between new Tenant Satisfaction Measures reporting requirements, legal health and safety obligations, and the enhanced regulatory obligations regarding damp & mould. This will all be considered under the umbrella of the recent changes imposed by the Building Safety Act 2022.

Speakers: Kathryn Kligerman, Partner, Devonshires, Baljit Basra, Partner, Devonshires, and; Donna McCarthy, Partner, Devonshires

12.10 – 12.30 Sector Risks and Issues

We will hear from the Regulator of Social Housing as to key risks and issues facing providers and the Regulator's expectations of a well governed and financially viable organisation.

Speaker: Angela Holden, Assistant Director of Consumer Regulation at the Regulator of Social Housing

12.30 – 12.45 Q&A – Panel discussion

12.45 – 13.45 Networking Lunch and afternoon registration



Programme - Afternoon Plenary: Planning for the future

13.45 – 14.30 Challenging the status quo

Inflationary pressures and rent caps, coupled with recruitment and retention issues and a move to a less benign finance market have meant it is more important than ever for providers to look at what they are delivering and how, in order to maintain their viability and deliver their strategic purpose.

Within this session, we explore how providers have sought to challenge and adapt their usual working practices and models, in order to streamline their organisation, free up capacity or deliver additionality through working with others.

In particular we will look at:

- Innovative collaboration models;
- Ways of working with for-profit providers and new market entrants, including management arrangements;
- Stock rationalisation and acquisition; and
- Consolidation and demerger of activities and services.

Speakers: Jonathan Corris, Partner, Devonshires and Gemma Bell, Partner, Devonshires

14.30 – 15.15 Future Funding & Bond Issues

The session will focus on ESG and the Investment Association guidelines that came out in November 2022 and Bromford's ESG journey.

Speakers: Julian Barker, Partner, Devonshires, Alice Overton, Partner, Devonshires and; Imran Mubeen, Director of Treasury, Bromford

15.15 – 15.30 Coffee break

15.30 – 16.15 Joint Ventures, Local Infrastructure and Shared Services

In the face of the more challenging environment that RPs are currently operating, we are seeing a wider range of collaborations between RPs and with other stakeholders to deliver shared objectives, whether that is of housing delivery or projects designed to generate efficiencies.

This session will focus on three different case studies showcasing partnership working in different contexts. In particular we will look at:

- An estate regeneration multi-phase long term joint venture utilising a limited liability partnership delivery model;
- A collaboration between a local authority and a housing provider for the delivery of temporary homelessness accommodation; and
- Collaborations for the sharing of services and shared investment.

Speakers: Caroline Mostowfi, Partner, Devonshires and Matthew Waters, Partner, Devonshires

16.15 – 17.00 What's next and what do we do differently? Panel discussion with; Clare Crawford, Partnerships Director, Bromford, Jonathan Corris, Partner, Devonshires and; Gemma Bell, Partner, Devonshires

17.00 – 18.30 Networking mixer with WISH Midlands, sponsored by Housing Diversity Network